

Special Edition

Kirksville Connection

VOLUME 16, ISSUE 4

MARCH 2010

Community news and information published by the City of Kirksville



Dear Neighbor,

As your Council, we believe it is our responsibility to keep you informed of the things that are going on within our community. We know that the new trash and recycling contract is something that will affect all of us living here in Kirksville, and we want to make sure that you have all of the information you need about new services that are available before the contract goes into effect April 1, 2010.

City Hall has received numerous calls and questions regarding the new trash and recycling contract, and we have tried to address these questions with the information included in this mailing. We have tried to make the information about new services and changes to existing services as clear as possible by breaking the trash service information down into sections on trash collection, recycling, large household items, fees, disability, and yard waste.

Veolia ES Solid Waste Midwest, LLC will continue to be the contractor for trash and recycling services for Kirksville. However, as mentioned, the new contract does include many changes that should allow you to dispose of and/or recycle your trash and household items more easily. For those of you 65 years of age or older, please make sure you complete the Senior Citizen Discount Application found on page 3 and return this to the City by March 31 to receive a discount of \$1.80 per month.

We hope you take the time to read this Connection. If you still have questions, please feel free to contact City Hall and/or Veolia, the contact information for both is located on page 4 of this mailing.

Sincerely, Kirksville City Council

KIRKSVILLE'S NEW TRASH AND RECYCLING SERVICE

TRASH COLLECTION

- A company contracted by Veolia will be delivering a green 65-gallon tote container with a green lid to current customers, starting March 22. If you haven't received your tote container by April 1, please contact Veolia at 800-778-7652. As soon as the containers are delivered, you may begin using them.
- Tote containers must be placed at the curb by 6:30 am on your scheduled trash pickup day and brought back to the residence after the trash has been collected. Trash cannot be put out for collection before noon of the day preceding your pickup day. Some people, mostly in the southwest part of town, will be assigned a different day for trash pickup. If your pickup day is changing, you will be notified with a door hanger. See the map on page 4 of this mailing for trash pickup day information.
- Tote containers are the property of Veolia, and they are responsible for routine maintenance. This includes wheels, axles, lids, handles, etc. Any tote container that is stolen or vandalized must be reported to Veolia. Tote containers cannot be painted, mutilated, altered or modified in any way. However, they can be marked with a resident's apartment number or address, if desired.
- Residents are responsible for the sanitation of the tote container. We recommend that all trash be bagged, but bags are not required. Veolia has not set a weight limit on the tote container, however, the manufacturer has a stated weight limit of 220 pounds.
- The tote container is for household trash only. Yard waste, construction materials, lumber, shingles, dirt, ashes, and hazardous materials are not accepted. If any of these items are found inside the tote container, it will be tagged and left at the curb. The resident will need to remove these items.

- All trash must be placed in the tote container; bags outside the tote container will not be collected. If you have any orange trash stickers that are currently used for additional bags of trash, please use them before April 1, or sell them to someone who can use them. There are no refunds available for extra stickers, and they cannot be used as of April 1. If you need an additional tote container, Veolia offers this service at a cost of \$3.00 per month with a 1-year service agreement requirement. To add this service and make payment arrangements directly with Veolia, call 800-778-7652.

RECYCLING

- If you currently recycle, a recycling tote container will be delivered to your residence at the same time as the trash tote container, and you may begin using it as soon as it is delivered. The only difference in the two totes is that the recycling tote container will be green with a *blue* lid. If you haven't received your recycling tote container by April 1, or if at anytime you decide to start recycling, please call Veolia at 800-778-7652.
- Recyclables will now be picked up **every other week** on the same day your trash is picked up. See the included list of dates for the recycling pickup on page 6. If you consistently exceed the capacity of your recyclable tote container, an additional tote may be obtained, at no extra charge, by contacting Veolia.
- As in the past, all recyclables must be rinsed and clean of food and debris (dirty recyclables are not accepted by the recycling facility), and any trash placed in a recycling tote container will not be accepted.
- Recyclables may be placed loosely inside the container, and will no longer need to be sorted. The only requirement is that the lid must be able to close completely. If your cardboard will not fit inside the recycling tote container, it may be bundled and placed under or beside the recycling tote container. Any additional recyclables may be placed in a transparent bag next to the recycling tote container. Additional bundles and/or bags may not exceed 40 lbs.

LARGE HOUSEHOLD ITEMS

- Each household may place one large household item at the curb each week alongside your trash tote container. These large household items, like trash, cannot be put out for collection before noon of the day preceding your pickup day, and must be placed curbside by 6:30 am. The rules are:
 - (1) One person must be able to load the item placed for collection.
 - (2) Loose items such as rugs, carpet and padding must be in 4 foot sections, bundled, and dry.
 - (3) Carpet and mattresses and other items that can retain moisture must be dry for collection.
 - (4) Items taken in this service include, but are not limited to: televisions, couches, chairs, other furniture, bed springs, mattresses, microwaves, lawn furniture, carpet (4 ft sections and bundled), large discarded toys, swing sets (dismantled), barbeque grills (propane tanks removed), sinks, bathroom fixtures, and push mowers (oil and gas removed).
 - (5) Items **not** accepted in the above service include, but are not limited to: batteries, tires, liquids (such as paint, gas, or oil), construction, demolition, or remodeling materials, yard waste, vegetation, and appliances.
- A separate appliance pickup will be done twice yearly. It will involve the purchase of a sticker for each appliance, unless the City can find a vendor who will make an appliance collection for a lesser fee. Any appliances set out for these special collection dates should be taped or sealed shut for the safety of children and animals. This service will be advertised and promoted at a later time.

FEES

The monthly fee for trash service will be \$10.47 beginning April 1, 2010. If you are a Senior Citizen age 65 or older, your name is on the water bill, and you live at the location, you qualify for a reduced rate. Please fill out the **form on page 3** and mail it, or drop it off at City Hall. As long as this form is returned to the City by March 31, 2010, you will be assured the lower monthly rate of \$8.67 on the trash bill mailed out at the end of April. Any application received after this date will not have the Senior Citizen discount applied until the month following receipt of the application. Applications will also be accepted by fax at 660-665-0940 or by e-mail at utilityadmin@kirksvillemunicipality.com.

DISABILITY

If you currently receive Veolia's complimentary "porch stop service," Veolia will automatically continue this service. If you do not currently receive this service, Veolia will consider a letter from your doctor explaining your inability to take your trash to the curb. With this documentation, Veolia may offer you their porch stop service, where their driver will come to your house and collect your trash and recyclables at no extra cost. For more information, contact Veolia at 800-778-7652.

YARD WASTE

- Yard Waste will no longer be picked up free of charge.
- Residents wishing to have curbside service should contact Veolia at 800-778-7652 **no later than April 1, 2010**. After that date, only new residents moving into the city will be able to request the service, until next year's enrollment period (Jan-Feb). This service will cost residents between \$5.50 and \$7.50 a month; dependent upon the number of people signing up for the service. A minimum of one year service is required (Mar. - Dec.), and will be payable quarterly directly to Veolia. Before the first scheduled pickup, Veolia will provide the dates for curbside yard waste pickup to residents that have enrolled.
- Residents may dump yard waste in the provided dumpster at the Public Works facility at 2001 N. Osteopathy for free 7:00 am to 4:00 pm, Monday thru Friday.
- One **BIG CHANGE** - plastic bags are no longer allowed for disposal of yard waste. Even if the plastic bags are biodegradable, they will not be allowed to be disposed of in the Public Works dumpster. Kraft brown paper bags are recommended, which can be thrown in the dumpster. There is no weight limit on brown kraft paper bags that you place in the dumpster at Public Works. If you bring your yard waste to the public works dumpster in plastic bags, you will have to cut them open and pour the yard waste into the dumpster. There will be a trash container there for the empty plastic bags. If this procedure is abused, and we continue to find plastic bags in the dumpster, the service will be terminated
- Yard waste that can be disposed of includes leaves, twigs, grass clippings, and limbs 4 feet or under in length and 2 inches or less in diameter.

(CUT AT THIS LINE)

Senior Citizen Discount Application

Name: _____ Date of Birth: _____

Address: _____

Phone No. _____

I certify that I am 65 years old, I reside at the above location, and that my name is on that city water billing account.

Signature

Date

Please mail or return this form by March 31, 2010 to:

City of Kirksville, Attn: Finance Department, 201 S. Franklin Street, Kirksville, MO 63501

CONTACTING VEOLIA

For any questions regarding Veolia's services, or to sign up for their optional services, call 800-778-7652, 8:00 am to 5:00 pm, Monday thru Friday, or 8:00 am to 11:00 am on Saturday. Or e-mail by visiting their website at: <http://veoliaes-sw.com>. On the left side of the screen, select "Request Info". Veolia will send you a confirmation and/or reply of your e-mail within 24 hours (Mon thru Fri).

CONTACTING CITY HALL

For any questions regarding City services or this letter, contact City Hall, Codes Department, at 660-627-1272, 8:00 am to 5:00 pm, Monday thru Friday. For billing questions or senior citizen discount, contact the Finance Department in City Hall, same hours, at 660-627-1251. For any questions via email, send these to bselby@kirksvillecity.com.

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2010

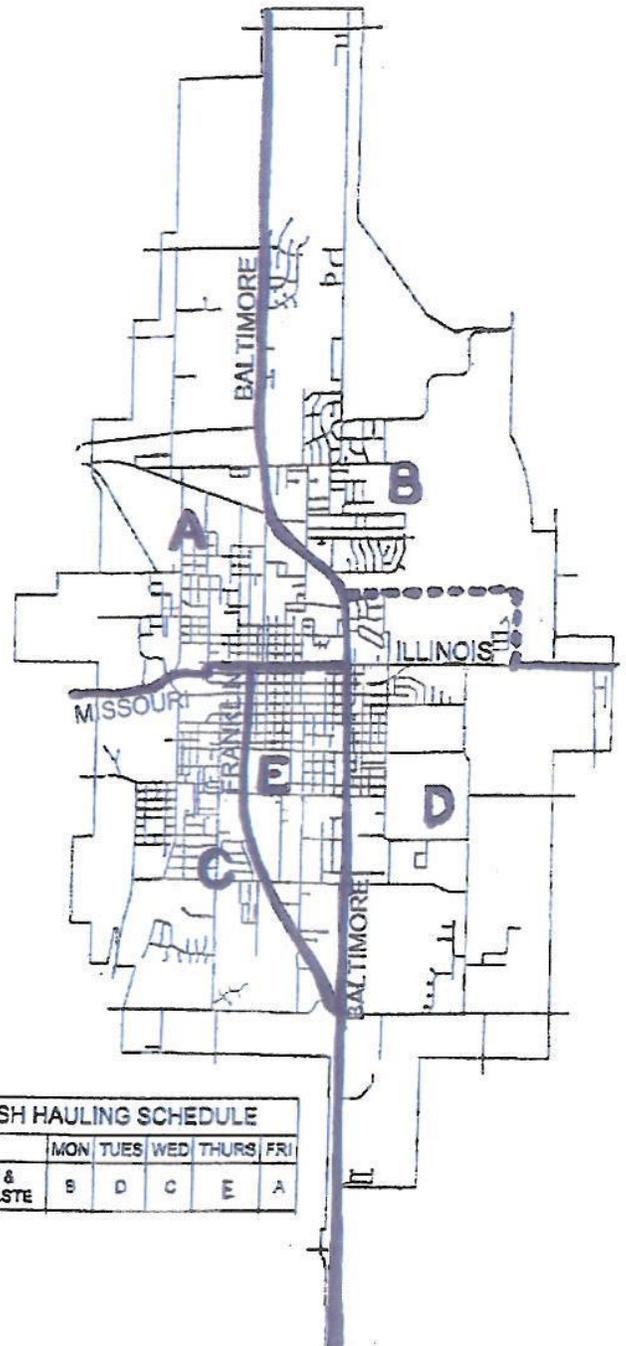
Recycling, Holiday and Yard Waste Schedules

Recycle

CLOSED **Holidays Observed**
 If Veolia is closed for a Holiday, trash collection will run one day behind. This will only effect collection days that fall on the Holiday or after the Holiday, and only for that current week. If the Holiday falls on a weekend your trash collection schedule will not change.)

Yard Waste - TBA

TRASH HAULING ROUTES



TRASH HAULING SCHEDULE					
	MON	TUES	WED	THURS	FRI
TRASH & YARD WASTE	B	D	C	E	A

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