

Utility Bill Changes for 2009



The first three months of 2009 will include three important improvements to the water/sewer/trash billing. The first change occurs in January and is intended to assist property managers and agents. February's change will allow customers access to their account online. In March, utility bills will be sent out monthly.

January—Service Continuation: This service is offered to agents of property owners [real estate brokers, property managers] who wish to leave water service on at an address. Participation in this program requires an annual \$100 administrative fee per agent upon execution of a service continuation agreement. An agent will be able to electronically request continuation of service at an address without need for a security deposit or coming in to City Hall. To avoid property damage, if water service has already been disconnected, appointments will still be necessary. Further information is available upon request.

February—Utility Bill Pay On-line: Customers will be offered the option to view detailed account information and pay bills on line via credit card or electronic check. Watch the City of Kirksville's website, www.kirksvillecity.com, for further information!

March—Monthly Billing: Billing for water, sewer, and trash will be sent out monthly. The bills will be mailed to customers on the last business day of the month and will be due on the 20th of the following month. The City offers the following payment options for your convenience. 1) Drive-up drop box across from City Hall on Franklin Street, 2) Walk-up drop box on the west side of City Hall, 3) Direct debit [stop by City Hall to sign up!], 4) On-line web payment (effective February 1, 2009), 5) Mail (must be received at City Hall no later than the 20th), 6) Walk-in service (available Monday through Friday 8:00 a.m. to 5:00p.m., excluding certain holidays).

A 10% penalty will be applied the day after the due date on unpaid accounts. If the due date is not a regular business day, then payments must be made or received by the last business day before the 20th to avoid penalty.

Truman Students to Provide Community Cleanup!

2009 SERVE Center Big Event: Truman State University students are participating in this 9th annual community cleanup effort on March 21, 2009. All residents of Kirksville are invited to request a job to be carried out by the students of Truman. A limited number of job sites will be accepted, and will be selected on a first come, first serve basis. Jobs tasks can include raking leaves, painting, washing windows, weeding, etc., but cannot include tasks needing power tools.

A Job Request Form must be submitted to the SERVE Center on or postmarked by March 13, 2009. Forms are available online at <http://serve.truman.edu>. and in the Kirksville Daily Express and Index issues on February 22nd and March 1st. Individuals with questions can contact SERVE at 660.785.7222 or email at serve@truman.edu.

Completed forms can be mailed to The SERVE Center, Student Union Building, Room 1106, Truman State University, 100 East Normal, Kirksville, MO. 63501.

SERVICE, EDUCATION, RESOURCES, VALUES, EXPLORATION (SERVE) The SERVE Center acts as a liaison between the Truman State University campus and the Kirksville community by matching volunteer interests with appropriate agencies in the community.

Don't Get The Boot!



The Kirksville Police Department will begin using a 'boot' in 2009 on those who have not paid their parking tickets and are parked illegally on public property. A boot is a device that is put on the tire of a car and prevents it from being moved.

The owner will not be able to move the car until the parking tickets are paid. The owner will be warned by mail when they have three unpaid parking tickets. A notification will then be left on the illegally parked car 24 hours before the boot is put on the tire. Therefore, the owner will have ample warning prior to the boot. So, don't get booted!

Spring Cleanup Scheduled

Spring Cleanup will be held again this year starting the week of March 23rd. As usual, regular garbage and demolition materials will not be picked up. Residents are limited to the amount of debris placed at the curb, anyone with more debris than can be carried in one dump truck load will need to make other arrangements.

The day of your normal trash pickup determines your cleanup week.

Monday Trash Day — March 23-27

Tuesday Trash Day — March 30—April 3

Wednesday Trash Day — April 6—10

Friday Trash Day — April 13-17

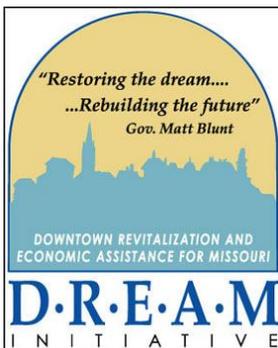
Residents should not put items out for pick up earlier than one week before their pick up date. For more information on Spring Cleanup visit our website at www.kirksvillecity.com or call Public Works at 627-1291.



Let us serve you:

Aquatic Center	627-7665
Business Licenses	627-1251
City Manager	627-1225
Codes/Inspections	627-1272
Community Service Dir	627-1224
Economic Development	627-1224
Engineering	627-1272
Finance	627-1251
Fire Department	627-3734
Municipal Court	627-1237
Parks & Recreation	627-1485
Police Department	785-6945
Public Works	627-1291
Water/Sewer Bills	627-1251

DREAM Initiative Telephone Survey



In August 2008, DREAM conducted a telephone survey of residents in Kirksville. The purpose of the survey was to learn about public perceptions of and priorities for the downtown. Three hundred (300) interviews were completed. Results of the survey are listed below.

For the community as a whole, respondents placed the highest priorities on creating higher paying jobs and repairing streets. A majority of respondents placed a high priority on adding family or casual dining options, clothing stores, and an ice cream shop/soda fountain downtown. Among several potential downtown improvements, a majority of respondents placed a high priority on improving building facades, making the area more pedestrian-friendly, adding new parking spaces or lots, and moving utilities underground. To view more results of the Telephone Survey, please visit www.kirksvillecity.com. Click on the DREAM Logo.

Kirksville Connection
City of Kirksville
201 S. Franklin
Kirksville, MO 63501
660-627-1224
660-627-1026 fax

Kirksville Regional Airport (IRK) Flight Schedule

Monday—Friday	Depart STL-7:45 AM	Arrive IRK-8:45 AM
Monday—Friday	Depart IRK-9:00 AM	Arrive STL-10:00 AM
Sunday—Friday	Depart STL-4:45 PM	Arrive IRK-5:45 PM
Sunday—Friday	Depart IRK-6:00 PM	Arrive STL-7:00 PM



Flights to St. Louis starting at \$65.00! Tickets can be purchased on-line at www.airchoiceone.com. For more information, about the Kirksville Regional Airport visit www.kirksvillecity.com.